



NRC Publications Archive Archives des publications du CNRC

Why and how research ethics matters to you. Yes, YOU! Singer, Janice; Vinson, Norman

This publication could be one of several versions: author's original, accepted manuscript or the publisher's version. /
La version de cette publication peut être l'une des suivantes : la version prépublication de l'auteur, la version
acceptée du manuscrit ou la version de l'éditeur.

Publisher's version / Version de l'éditeur:

Empirical Software Engineering, 6, 4, pp. 287-290, 2001

NRC Publications Record / Notice d'Archives des publications de CNRC:

<https://nrc-publications.canada.ca/eng/view/object/?id=3209110d-c488-4e9a-9fba-e55a8ba247f9>
<https://publications-cnrc.canada.ca/fra/voir/objet/?id=3209110d-c488-4e9a-9fba-e55a8ba247f9>

Access and use of this website and the material on it are subject to the Terms and Conditions set forth at
<https://nrc-publications.canada.ca/eng/copyright>
READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE.

L'accès à ce site Web et l'utilisation de son contenu sont assujettis aux conditions présentées dans le site
<https://publications-cnrc.canada.ca/fra/droits>
LISEZ CES CONDITIONS ATTENTIVEMENT AVANT D'UTILISER CE SITE WEB.

Questions? Contact the NRC Publications Archive team at
PublicationsArchive-ArchivesPublications@nrc-cnrc.gc.ca. If you wish to email the authors directly, please see the
first page of the publication for their contact information.

Vous avez des questions? Nous pouvons vous aider. Pour communiquer directement avec un auteur, consultez la
première page de la revue dans laquelle son article a été publié afin de trouver ses coordonnées. Si vous n'arrivez
pas à les repérer, communiquez avec nous à PublicationsArchive-ArchivesPublications@nrc-cnrc.gc.ca.





National Research
Council Canada

Conseil national
de recherches Canada

Institute for
Information Technology

Institut de technologie
de l'information

NRC - CNRC

Why and How Research Ethics Matters to You, Yes YOU! *

Singer, J., and Vinson, N.G.
2001

* published in Empirical Software Engineering. 6(4):287-290. 2001. NRC 46543

Copyright 2001 by
National Research Council of Canada

Permission is granted to quote short excerpts and to reproduce figures and tables from this report,
provided that the source of such material is fully acknowledged.

Why and How Research Ethics Matters to You. Yes, YOU!

Janice Singer

Norman Vinson

Institute for Information Technology
National Research Council, Canada
{janice.singer, norm.vinson}@nrc-cnrc.gc.ca

Key Words: ethics, empirical studies, software engineering, legal issues

Welcome to the special issue of Empirical Software Engineering on the topic of research ethics. We are excited to bring this crucial topic to the attention of empirical researchers. At this point, however, you are probably asking yourself, why ethics and what does it have to do with my research? We will begin to answer this question in this introduction. The articles, cases and commentaries that follow will further detail the relevance of ethics to empirical software engineering research. By the end of the special issue, we hope to have convinced you of the pivotal role that ethics plays in empirical research. We also hope to have convinced you to ensure that the research you conduct and supervise meets ethical standards. Finally, and probably most importantly, we hope to foster a discussion in the research community about ethics and its application to empirical software engineering research.

Perhaps one of the most compelling reasons for academic researchers to concern themselves with ethics relates to research funding. In many countries, including the USA, Canada, and Australia, most research projects receiving government funding and involving human subjects must be reviewed by an ethics review board to ensure compliance with the relevant ethical guidelines (McNeil, 1993; NHMRC, 1999; Penslar, 1993; Sedgley, 2000; Tri-Council Policy Statement, 1998). It is important to note that the funding bodies most likely to fund software engineering research require review and compliance with certain procedures and guidelines. In the US, this includes the Department of Energy, NASA, the Department of Defense, the Department of Education, the National Science Foundation, and the Central Intelligence Agency (Penslar, 1993). In Canada,

the Natural Sciences and Engineering Research Council requires an ethics review and compliance with the Tri-Council's guidelines (Tri-Council Policy Statement, 1998). In Australia, the Australian Research Council (ARC) also demands review and compliance with the most recent National Health and Medical Research Council (NHMRC) guidelines (Sedgley, 2000). Moreover, in an Australian institution receiving NHMRC funding, all human subjects research, regardless of funding source, must be reviewed lest the institution lose its NHMRC funding (NHMRC, 1999). In addition to the current rules in force, there are a number of upcoming legislative proposals regarding research ethics. For example, in the United States, proposed legislation would allow funding agencies to fine individual researchers who do not comply with relevant standards. As another example, in the UK and Canada (Black, 2000), new electronic privacy legislation regulates the management of personal information stored on computers. Although these privacy initiatives were not specifically designed to regulate research activities, they may. In sum, from a regulatory and funding perspective, it is important for researchers to ensure that their research practices are ethical.

Other pragmatic reasons to behave ethically center on the researcher's relationship with the subject population and/or hosting organization (e.g. a company). For instance, it is incumbent upon researchers to act ethically if they wish to maintain their access to the data source. If, for example, a researcher promises a manager a report of the research, but never delivers it, the manager might be less inclined to allow access to source code and/or software engineers in the future. As another example, it would be

extremely inconvenient if a research program were cancelled before data collection were completed because of an ethical faux pas, such as the failure to obtain consent from the subjects.

There can also be legal ramifications to unethical behavior. In general, legal issues are based on ethical considerations; e.g., one shouldn't steal or commit murder. Accordingly, in some cases, the courts have relied on ethical codes from professional bodies in making legal judgements (Duncan, 1996). It is important to follow ethical provisions, because researchers are not immune from legal repercussions, such as being sued by a research subject. Though we know of no such cases in software engineering research, several lawsuits have resulted from biomedical research (Katz, 1972).

Regardless of pragmatic issues, many people have a basic motivation to behave in what they believe is an ethical manner. Moreover, people have a strong desire to be treated ethically by others (Baron and Byrne, 1987). This desire for ethical behavior is yet one more reason to consider ethics when performing studies.

Our special issue contains articles, cases and associated commentaries, each representing a different facet of research ethics as it applies to empirical software engineering research. The advantage of cases is that they illustrate how ethics apply to real world research situations. In our special issue, we have enlisted ethics experts to provide commentary to the cases. The first case is about Open Source research and metrics. It was written by Khaled El Emam and follows a discussion we had concerning some of the research he was thinking about conducting. We have provided the commentary for this case. The second case is written by Carolyn Seaman and describes a situation that arose when she was conducting some qualitative research. Donald Gotterbarn, one of the co-authors of the IEEE/ACM Software Engineering Code of Ethics has supplied the commentary for this case. Following these cases is an article by Tracy Hall and Valerie Flynn describing a survey they conducted of UK computing departments. The next case is written by Timothy Lethbridge and describes his experiences with industrial sponsored research and the need for continuing review in the context of a longitudinal study. Joan Sieber, an ethics expert, who has written and edited some very useful books on planning for ethics, comments on Dr. Lethbridge's case. Regulations and rules

provide the cornerstone of governmental overseeing of research ethics. The next paper by Joan Sieber, thus reviews the United States Common Rule and talks about the risks involved in research. Although, the Common Rule does not apply to those outside of the United States, it is important to understand its regulatory framework as other countries are moving in the same direction. The final case is written by Margaret-Anne Storey, B. Phillips, and M. Maczewski. It talks about their experiences and reservations using students as subjects. Michael Davis, a recognized expert in engineering and ethics, has provided the commentary on this case. Finally, Ulrike Becker-Kornstaedt writes about her experiences as a process engineer and provides an initial set of guidelines. Although the guidelines are geared towards process engineers, they are just as pertinent for empirical software engineering researchers.

The three articles that we have included mirror the process that would allow the empirical software engineering research community to move an ethics agenda forward. First, as Hall and Flynn have done, it is important to survey the field to discover best practices and areas generally in need of improvement. Next, as Sieber has outlined, it is important to understand the generic risks involved in research. It is also important to understand the government regulations that govern research in different countries. Finally, as Becker-Kornstaedt, has shown, we must identify specific ethical issues in the context of particular research practices, and author proposed guidelines to address the issues identified.

We hope that you enjoy the special issue as you learn about research ethics. As a final note, we would like to thank all the authors, case contributors, commentary providers, and those who submitted articles in response to the call for papers. We would also like to thank all the reviewers whose comments greatly improved the quality of this issue.

Good reading!

References

- Black, H. 2000. Personal Communication. Legal Advisor, Industry Canada, Canadian Federal Government.
- Baron, R.A. & Byrne, D. 1987. *Social Psychology: Understanding Human Interaction*, 5th. Ed. Boston, MA: Allyn and Bacon.

- Duncan, G. 1996. Is my research ethical? *Communications of the ACM*, Vol. 39, No. 12, pp. 67-68.
- Katz, J. 1972. *Experimentation with Human Beings*. New York: Russell Sage Foundation.
- McNeil, P. 1993. *The Ethics and Politics of Human Experimentation*. New York: Cambridge University Press.
- National Health and Medical Research Council (NHMRC), 1999. *National Statement on Ethical Conduct in Research Involving Humans*. Canberra: AusInfo.
- Penslar, R. 1993. Office for Protection from Research Risks (OPRR), *Protecting Human Research Subjects*, National Institutes of Health.
- Sedgley, S. 2000. Personal Communication. Director, Policy & Planning, Australian Research Council.
- Tri-council Policy Statement: Ethical Conduct for Research Involving Humans*, 1998, <http://www.nserc.ca/programs/ethics/english/policy.htm>